HOLLON SAFE COMPANY 227 44TH STREET | CORPUS CHRISTI, TX 78405 | 888.455.2337 | HOLLONSAFE.COM

# NEW DEALER APPLICATION

Fax to (866) 408-7303 or email Jose@hollonsafe.com with copy of Sales Tax Registration or W9.

| BUSINESS CONTACT INFORMATION | | | |
|---|---|---|---|
| Name | | | |
| Company Name | | | |
| Phone | Fax | Email | |
| Registered Company Address | | | |
| City | | State | Zip |
| Date Business Commenced | | | |

❒ Sole Proprietorship ❒ Partnership ❒ Corporation ❒ Other

| PAYMENT INFORMATION | |
|---|---|
| Credit Card: ❒ Visa ❒ MasterCard (3% fee) ❒ Discover | |
| Credit Card Number: | Expiration Date: |
| Name on Card: | **CVV**: |
| Billing Zip Code (exactly as it appears on your statement): | |

❒ I agree to the terms set forth by Hollon Safe as written on website.

Signature: _____ Signature: _____

Name (printed): _____ Name (printed): _____

Title: _____ Title: _____

Date: _____ Date: _____

HOLLON
SAFE COMPANY

# Shipping and Terms

**Do not sign for shipments until you have thoroughly inspected for any damage. Hollon Safe is not responsible for shipments that are not signed for as damaged upon arrival.**

## Shipping & Delivery

All orders weighing over 125 lbs or more are shipped via LTL freight carriers, unless otherwise noted. The freight carrier provides either dock or curbside delivery based on location. Curbside delivery is defined as delivery of the freight as close to the actual delivery address as possible. Please remember the size of the tractor trailer and certain safety precautions may prevent the freight carrier from delivering the freight at the actual curb or delivery address. Lift-gate service is available at no extra charge and it is the sole responsibility of the customer to coordinate inside delivery of the freight with the trucking company, sub-contractors, and/or themselves. The freight carrier is not responsible for the inside delivery of any freight and inside delivery is not a service that Hollon Safe offers.

**In some remote rural areas, islands, toll bridge access areas, union states, ferry tolls, etc. may be subject to additional charges. If charges apply the customer will be notified before shipping for approval.**
*****Any address corrections, re-consignments, or storage issues due to freight being undeliverable will not be the responsibility of Hollon Safe and may result in additional fees.*****

Hollon Safe uses the services of FedEx on all safe order weighing 124lbs or less. All safes are shipped via FedEx for cost effectiveness. Safe shipment can be upgraded to 2nd Day Air per customer's request and at cost the customer, if available.

Any address corrections, re-consignments, or storage issues due to freight being undeliverable will not be the responsibility of Hollon Safe and may result in additional fees. The customer will be contacted and advised of any additional fees prior to Hollon Safe providing the freight carrier with any written or verbal authorizations regarding any changes in the shipment. Upon contact, it will be the responsibility of the customer to find a resolution to the issues in a timely manner. Hollon Safe reserves the right to authorize the return of any freight found undeliverable where the customer, after repeated attempts, is found to be unavailable for contact. Customer will be charged for all freight to and from the point of delivery regardless if the buyer was eligible for

free shipping in all instances where freight is determined to be undeliverable and is returned to any Hollon Safe warehouse. Freight that is returned because it is deemed undeliverable will be subject to a 15% restocking fee.

## Inspection for Damage Process

All LTL freight deliveries MUST be inspected for damage at the time of delivery. The banding will need to be cut and the box taken off the safe in order for proper inspection. The safe itself should be inspected for any signs of damage to include indentions and friction marks. Any signs of damage MUST be noted on the delivery receipt for any attempt of a discount or refused for a replacement and you MUST notify Hollon Safe within 24 hours. Please note that the driver cannot leave until the delivery receipt is signed for. If you are uncertain of the proper procedures, please contact Hollon Safe immediately. Again, Do NOT sign for the shipment until you have thoroughly inspected for any damage. Hollon Safe is not responsible for shipments that are not signed for as damaged upon arrival. Occasionally there may be damage that is not apparent upon receipt of a shipment. Some freight carriers allow up to 15 days from receipt of shipment to accept claims of concealed damage, others do not. After the allowable time of concealed damage claims has passed, Hollon Safe Company cannot assist with freight claims. For this type of damage, a replacement safe is not an option. Any discount will be given once the claim has been approved.

All freight shipped via Hollon Safe is shipped in an upright position, banded down to a wooden pallet. Any signs of damage, freight not being delivered upright position are justified reasons for the customer to require further inspection of the actual freight itself. If the damage is minimal and acceptable to the consignee, they will be required to make note of the damage on the delivery receipt at time of delivery prior to signing the delivery receipt. Under NO circumstances shall the consignee discard the pallet or packaging material until the safe has been determined to be in good working condition and/or all claim issues have been resolved. When the delivery receipt is signed by the consignee in good condition. Failure to follow the procedures above will remove all liability of damage from Hollon Safe and require the consignee to file any claims against the carrier themselves.

For all parcel shipments, the customer must notify Hollon Safe of any damages within 24 hours of receipt. Customer will also be required to provide Hollon Safe with a brief description of the damage. If the customer declines to keep the damaged safe, it will be the customer's responsibility to repackage and hold the safe until a claim can be submitted and FedEx can retrieve the damage safe, the process can take up to approximately two weeks.

## Returns

Safe can be returned for a period of 14 days from the date of delivery. All returns must be approved by an authorized Hollon Safe representative and returned with a required "RMA" number. Safes must be returned in the original packaging and must be received in an approved Hollon Safe warehouse undamaged and unused within 7 days of the issuance of the return authorization number. All freight charges are non-refundable. All safe returns are subject to a 15% restocking fee. In addition, if the returned safe is received by Hollon Safe damaged it may

be subject to additional fees. These fees will be determined by an authorized Hollon Safe representative and will be prorated according to the extent of damage. Customers will be charged for freight to and from the point of delivery regardless if the buyer was eligible for free shipping. All freight charges will either be prepaid by the customer directly to the carriers or will be deducted from the safe refund. Credits will only be issued upon receipt and inspection of all returned safes.

## Payment

All payments must be received in advance of shipping either by credit card or by check prior to shipping. By signing to become an authorized dealer you agree to this policy. No changes may be made unless by written consent from your Hollon Safe Representative. All late payments will occur a 1.5% late fee penalty based on the balance of the due bill. This penalty will be applied every 30 days until the final payment is received.

Company Name: _____

Signature: _____

Print Name: _____

Date: _____